



**FRIDAY HARBOUR™**  
*All Seasons Resort*

**Job Title:** Lifeguard

**Division:** Resort Services

**Department:** Recreation and Leisure

**Responsible To:** Aquatics Manager

**Role Summary**

The Lifeguard must provide supervision to ensure a safe and enjoyable environment, and can provide first aid treatment where necessary. The Lifeguard will be responsible for the overall safety of a variety of swimmers utilizing the pool and beach facilities, and must effectively and efficiently protect the safety of swimmers. Other responsibilities will include the maintenance of the pool area to ensure safety and ease of use. The Lifeguard must have all appropriate certifications, including a current Lifeguard Certificate, Standard First Aid with CPR, Lifesaving Society Airway Management, National Lifeguard Service, and Lifesaving Society Instructors designations. This position reports to the Recreation and Leisure Manager.

**Responsibilities**

- Supervise assigned areas to ensure the safety of swimmers
- Provide first aid treatment as required
- Ensure that all rules and regulations are adhered to, ensuring the safety of the pool and beach area
- Update the pool log by recording and documenting any incidents
- Open and close the pool, ensuring the safety of all participants while in the pool
- Maintain direct contact with patrons and communicate with them in an effective manner
- Monitor designated pool and beach areas
- Responsible for maintaining the cleanliness of the pool deck area, change rooms, shower areas and beach front including picking up equipment and storing it in its proper place, picking up towels and debris, restocking towels, straightening chairs, etc.
- Conduct facility inspections, complete checklists and advise leader of any concerns found
- Assist guests with questions regarding the resort, activities and general information
- Assist various areas of the Recreation and Leisure department
- Welcome and acknowledge each guest with a smile, eye contact and a friendly verbal greeting using the guests' names when possible
- Compliance with all safety regulations of assigned tasks, and ensure a clean and safe working environment with active participation in the health and safety program
- Adhere to all environmental policies and programs as required
- Other duties as assigned

**Competencies**

- Business acumen and positive mindset
- Communication/logistics management



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- Organizational effectiveness
- Results oriented relationship builder
- Independent but collaborative when necessary

**Characteristics**

- High energy, passionate and resilient
- Game changer/high impact team player/unfazed by change or adversity
- Humble and good sense of humour
- Executive maturity, professionalism and presence
- Smart, courageous, leader

**Requirements**

- Be the holder of a current lifeguard certificate; the national lifeguard service's certificate (dated 2 years or less)
- Current Lifeguard certificate
- Standard First Aid with CPR certification
- Must possess excellent customer service skills and be able to work as part of a team
- Strong verbal and written communication skills
- Detail-oriented and works with a high degree of accuracy
- Ability to multi-task in a fast-paced environment
- Must be extremely responsible with integrity and ability to maintain confidentiality and discretion

**Working Conditions**

- Must be able to work flexible hours including evenings, weekends and holidays
- Must be able to work in hot, humid or cold environments
- Required to move, lift, carry, pull and place objects weighing less than or equal to 25 pounds without assistance
- Stand, sit or walk for an extended period or for an entire shift
- Reach overhead and below the knees, including bending, twisting and pulling
- Move over sloping, uneven or slippery surfaces

Friday Harbour is an equal opportunity employer committed to hiring a diverse workforce. Friday Harbour is also committed to providing accommodations for people with disabilities. Upon request by the applicant, accommodation will be provided in all parts of the hiring process. Please contact the Human Resources department with any accommodation requests.